The Application of Artificial Intelligence in Ethical Counseling: From Transformative Potentials to Ethical Challenges

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Abstract

As ethical issues become increasingly complex in the modern world, the demand for precise and efficient ethical counseling has grown significantly. AI-powered chatbots, with their unique capabilities, offer substantial potential to provide guidance, address moral dilemmas, and contribute to the ethical development of society. This study examines both the opportunities and challenges associated with the use of artificial intelligence in ethical counseling and suggests strategies for its responsible implementation. The findings reveal that AI presents numerous advantages, including improved accuracy and efficiency, faster response times, personalized counseling, and the development of innovative advisory tools. However, its application also introduces ethical challenges such as algorithmic bias, lack of accountability, insufficient attention to moral subtleties, and risks of data misuse. These issues underscore the necessity of establishing ethical frameworks, enhancing transparency and oversight, promoting education and awareness, and involving stakeholders in the development process. Ultimately, complete reliance on AI for ethical counseling is not advisable. AI should be viewed as a supplementary tool rather than a replacement for human judgment, with final decision-making authority remaining in human hands.

Keywords

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